

CARE Network Winter Quarter Summary Report 2010

This is the second full year that the CARE office is serving the Evergreen community.

CARE Members:

There were 13 active CARE members and three “paused” CARE members during Winter quarter.

One new member began volunteering in Winter quarter.

Six individuals approached the CARE Network with interest in becoming a volunteer.

Office Hours:

The CARE Office was open during all weeks of Winter quarter, excluding holidays and Evaluation week. The Office was staffed by CARE members for 20 hours each of those weeks. Each member staffed one hour per week or two hours every two weeks, depending on what worked best for the member’s schedule. The exception to this was Lynne Stockwell, Coordinator of Evergreens Mediation Services who staffed a full day each week, and the CARE Network Coordinator, who staffed a minimum of two hours a week.

The office was able to avoid most closure during open hours by providing advanced warnings for the need of shift coverage. Due to some shift coverage conflict, the office was closed for approximately 12 hours of advertised open hours of operation during Winter quarter.

The open office hours of the CARE Network were consolidated to Tuesday’s, Wednesdays, and Thursdays in order to better reflect the higher usage on these days seen during Fall quarter.

The open office times for Winter quarter were: Tuesday 9 am to 4 pm (staffed by Lynne Stockwell all day); Wednesday, 11 am to 4 pm; Thursday, 11 am to 4 pm; and Friday 11 am to 2 pm.

A sign-in sheet was used to track shift coverage and client usage.

Contacts:

Usage:

There were 24 recorded occasions when the CARE Office was used as an information, referral, or directory resource. Of the total contacts, 6 were sit-down counsel occasions which included reports.

The types of issues included in the reports, and the frequency are as follows:

Out of class

Emotions and interpersonal issues: 2

Financial aid/housing concerns: 2

In class

Reinforce communication skills: 1

Stress due to credit load and sexual assault: 1

The demographics of the client's information in the 6 reported contacts are as follows:

*These numbers were rounded to even numbers, and do not add up to 100. Also, data is contingent on the information provided by clients.

Client demographics

Student: 83%

Parent: 17%

Asian/Pacific Islander: 16%

White: 67%

No racial or ethnic identity indicated: 17%

Female: 50%

Male: 50%

Alleged Respondents demographics

Student: 33%

Other/Not indicated: 67%

No racial or ethnic identity indicated: 100%

Male: 17%

No gender indicated: 83%

Usage Note: There was a significant decrease in walk-in clients during Winter quarter, but an increase of individuals interested in volunteering with the CARE Network.

Trainings/Workshops:

- One CARE member training, and two all campus workshops were completed in Winter Quarter.

The CARE member training was facilitated by the Crisis Clinic of Thurston and Mason Counties. The Training was two hours long and focused on crisis and active listening skills for service providers. This training was opened to other faculty and staff of The Evergreen State College and community members from the following departments attended: Children's Center, RAD Services, First Peoples, and the QUASAR Center. Of the 20 participants present, seven were CARE Network members.

Dr. Leticia Nieto facilitated one of the all-campus workshops. This was a six-hour workshop focusing on anti-oppression awareness. There were 37 attendees at this workshop, the majority being students. (Note: This workshop was funded by a collaboration of interested departments and programs after being petitioned by the CARE Network Student Coordinator. The breakdown of funding is as follows: the Women's Resource Center contributed \$2,000.00, the Social work/Human services skill set program contributed \$500.00, the CARE Network contributed \$300.00 (plus all cost of coordination, and material copying etc.), and the Office of Sexual Assault Prevention contributed \$200.00. Due to the amount of interest there will be a second offering of this workshop during Spring quarter; made possible by funding from the President's Diversity fund, the Human Resource Center, and the CARE Network).

The HeartSparkle Players facilitated the other all campus workshop. This was an interactive theatre workshop on conflict. There were 10 attendees.

Meetings:

There were three meetings held for CARE members in Winter quarter. Scheduling conflicts continue to present the largest difficulty for holding meetings where all members can attend.

Dean Allen Olsen joined CARE Network members for one of the member meetings to discuss faculty/student conflict policies and procedures.

Promotion:

Promotion for Winter quarter included the following:

- Recorded PROMO on 89.3 FM KAOS for continuous air.
- Weekly email announcements via TESC Crier for both the CARE Networks services, and CARE Network events and workshops.
- Hallway signage in the Library building, second floor.
- Flyers and posters dispersed through campus all quarter.
- Handbills dispersed to Faculty and Staff mailboxes.
- Information submitted to The Cooper Point Journal.
- All events were posted on the main campus calendar and the Student Activities calendar.