

## Children's Center Assessment Planning 2012-13 as of June 27, 2012

Brief summary of assessment data gathered in 2011-12	Brief description of insight(s) from data	Brief description of action item(s) or modification based on data	Strategy for implementation	Position responsible and timeline	Plan for assessment of action item or modification
Parent satisfaction survey administered fall and spring	Parents seeking timely information about overall program. Children's experiences (quality of care etc) are success of center.	Follow up with parents to determine which program information they are referring to.	Ask parents face to face.	Director and Office Assistant – this summer	Parent satisfaction survey scheduled for fall 2012 and spring 2013
Student staff feedback on work environment	Overall satisfaction, student staff seeking more timely, direct constructive criticism	Entry-level student staff need more training.	Child development and class management training planned to avoid over reliance on on-the-job training.	Director and Assistant Director – plan training this summer, implement September 29	Student staff feedback forms issued week of Oct 8 and November 5
Early Childhood and Infant/Toddler Environment Rating Scales	Overall center meets high standards, concerns largely in subjective areas	Need framework to collect subjective assessments	Re-defining of Director and Assistant Director work responsibilities	Director and Assistant Director	Begun mid June, ongoing over summer