

## Full Circle Response for Residence Life Survey

Submitted by Michael Sledge – June 15, 2012

Initiative	Description of Initiative	Reason for Initiative	Start and End Date	Position Responsible	Planned Date and Assessment of Initiative
<i>Increase Marketing of the Financial Value of Living and Dining On Campus</i>	Increase marketing via email, posters, etc. of actual costs of on-campus housing and mandatory meal plans, particularly in comparison to off-campus options.	Survey data indicates students do not see the value or actual costs of living on campus (EBI question 64(dining value) and question 100 (value of experience))	Summer 2012- Spring 2013	Assistant Director – Residence Life/Director of RAD	Review results of Spring 2014 Student Voice Residence Life Survey and compare with Spring 2011 results (or comparable questions from homegrown survey). Results should indicate increase in student awareness of value.
<i>Increase Satisfaction with Timeliness of Work Order Completion</i>	Generate more data regarding residents' satisfaction with repairs and timeliness of repairs through follow up check in's. Tracking time to completion, and asking additional questions, can help us better understand if timeliness is the issue, or something else is.	Survey data indicates that students are not satisfied with the timeliness of repairs (EBI question 41). It is not clear why so more information is needed.	Fall 2012 – Spring 2013	Assistant Director – Facilities /Director of RAD	Review results of EBI 2012 and compare with similar or same question in Student Voice 2014 or institution-specific questions.